

## Supply Chain & Quality Lead

- ➔ Location: Chicago, IL (Preferable, but open to remote)
- ➔ Start date: Immediately
- ➔ Type: Full-time

### Who we are

At Neopenda, we're dedicated to creating cutting edge technology solutions that solve the needs of underserved healthcare workers in emerging markets. We started this journey because we've learned firsthand about the challenges in healthcare in low-resource settings, and as biomedical engineers we knew we could leverage technology and user-centric design to create better, more affordable medical devices for emerging markets. Our first product, neoGuard™, is a 4-in-1 wearable vital signs monitor that provides real time data to nurses on a tablet. We're an early-stage, venture-backed startup thrilled to be transitioning to our commercial launch in Kenya and subsequently scaling our efforts globally. We are a diverse and passionate team, dually-based in Chicago, IL, USA and Kampala, Uganda. We are deeply rooted in our values:

- Sustainability
- Integrity
- Equity
- Inclusivity
- Humanity
- Resilience

Learn more about us online: [www.neopenda.com](http://www.neopenda.com)

### What you'll do

As our Supply Chain and Quality Lead, you will own key aspects of Neopenda's supply chain and quality management system. You will lead supply chain operations including manufacturing, all supplier commercial relationships, quality, and logistics-- playing a pivotal role in scaling our medical devices in emerging economies. We are excited to be completing our first mass production run at our overseas contract manufacturer, and you'll be working on optimizing our manufacturing processes and setting us up for scale. You will collaborate closely with the executive team to develop and execute implementation strategy, and will develop internal infrastructure systems for Neopenda as we build for growth and sustainability. This position reports to Neopenda's CEO. Tasks and responsibilities include:

- Management of various external suppliers (e.g. contract manufacturer, logistics provider, direct procurement sub-suppliers)
- Optimize all external supplier relationships from fabrication, assembly, and product handling to for transition from NPI phase to high volume mass production
- Manage manufacturing and distribution contract negotiations
- Manage and enhance Neopenda's ISO13485-certified Quality Management System
- Prepare and manage product inventory, external manufacturing operations, and supply chain budgets
- Work cross-functionally with design and external suppliers to develop lean manufacturing processes for future family of products and new products.
- Additional responsibilities may evolve based on your interests and Neopenda's business needs

## What we're looking for

- Minimum 5 years supply chain management experience
- ISO13485 experience (preferred), or quality experience in comparable industry leading quality system management (i.e. aerospace, automotive; required)
- Fluency in risk management (PFMEAs, conducting CAPA investigations)
- Experience working with overseas electronics (PCBA) and plastics (injection molding) suppliers
- Expertise in project management or PMP certification
- Strong communication and teamwork skills
- Ability to rapidly adapt and overcome challenges as they arise with limited direction
- Excitement for building impactful technology for low resource customer base

## Why join Neopenda?

- We're a scrappy, inclusive, and authentic team that is rapidly growing.
- You'll be helping pioneer health tech in emerging markets. We've got our sights set on massive impact in global health.
- You'll have the freedom to think creatively and operate in way that works best for you. You'll have significant ownership and the ability to guide strategy as we continue to grow.
- You'll have access to our network of global experts within our team, mentors, and advisors.
- Your efforts will quickly and directly impact the lives of the vulnerable patients we serve.

If you are interested in this position, please send a CV to [careers@neopenda.com](mailto:careers@neopenda.com).